From paper heavy to digital ready.

Digitisation for the NHS.

Paper medical records are holding NHS Trusts back. They take up too much space, waste time and suck up money. They also slow down decision-making, reducing service standards for your patients.

Flow's Automated Intelligence delivers end-to-end digitisation to make patient records instantly accessible. Our service is fast, secure, and designed to fit into your existing workflows with minimal disruption.

Flow modernises the way NHS Trusts handle patient data, unlocking efficiency and savings every step of the way.

Solving the real challenges NHS Trusts face

✓ **Disconnected workflows –**
Digitisation eliminates paper trails in favour of structured, searchable digital files. No more delays, bottlenecks or document loss.

✓ **Scalability –**
Digitisation can work with high volumes of records and ensure your most essential records are digitised first.

✓ **Compliance –**
Your medical records are scanned in secure environments with full audit trails, compliant with GDPR and NHS standards.

✓ **Resources –**
Digitisation streamlines your operational costs by eliminating unnecessary physical storage spaces and transport costs.

✓ **Visibility –**
Digital access means clinicians and admin teams can locate records instantly and speed up decision-making.

✓ **Minimal Disruption –**
Flow AI takes care of the whole process, minimising disruption and making it easy for your team members

✓ **ROI –**
By turning your paper records into structured data ready for integration, you'll see the benefits of Flow on your bottom line.

✓ **Future proofing -**
Digitisation lays the foundation for future data-driven healthcare by enabling the seamless collection and integration of patient information.

Real results in the NHS

An NHS Trust in NW England worked with Flow to digitise 25 years of archived clinical records spread across multiple sites – a staggering 25 million files.

Flow managed the end to end process (secure transport of documents, high-accuracy scanning, data capture and system integration), delivering digital access across the Trust without disrupting care.

The result?

Physical storage costs eliminated

Faster retrieval for clinical decisions, appointment setting and FOI requests

Structured archives that boost performance and enhance long-term governance

Flow: Digitisation without disruption

At Flow, we understand that change can be hard. That's why we run our 'Start small. Scale smart.' approach. Trusts can start small with the records that would deliver the most benefit if they were digitised, then scale from there. The service is flexible and built to work alongside existing teams and systems.

Flow handles every stage of the process:

✓ **Initial consultation to define scope, timescales and internal requirements**

✓ **Secure collection and transport of records**

✓ **High-accuracy scanning, data capture and tagging**

✓ **Upload into the EPR or relevant systems**

✓ **Ongoing digitisation of new or frequently accessed files**

For records required urgently, Flow provides rapid turnaround. Teams can access scanned files within hours, allowing appointments to go ahead on schedule.

The service is designed to run in parallel with daily operations. There is no need for retraining people or system downtime. Medical records teams continue their work while the records are digitised in the background.

Flow offers flexible pricing with options to spread costs over time. Trusts pay for the services they use, delivering more financial control and helping to protect in-year budgets.

Book a call with us today

We'd love to tell you about how Flow can help to solve your Trust's challenges.

Book a call today

Find out more